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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Renzo Colle et al.

Art Unit : 3623

Serial No.: 10/696,498

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: October 30, 2003

Examiner: Kardos, Neil R.

Title

: SCHEDULING RESOURCES FOR PERFORMING A SERVICE

MAIL STOP AMENDMENT

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

REPLY

This reply is responsive to the non-final office action mailed February 13, 2008.

Please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 7 of this paper.

CERTIFICATE OF ELECTRONIC TRANSMISSION

I hereby certify that this correspondence is being electronically transmitted to the Patent and Trademark Office on the date indicated below in accordance with 37 CFR 1.8(a)(1)(i)(C).

March 11, 2008

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